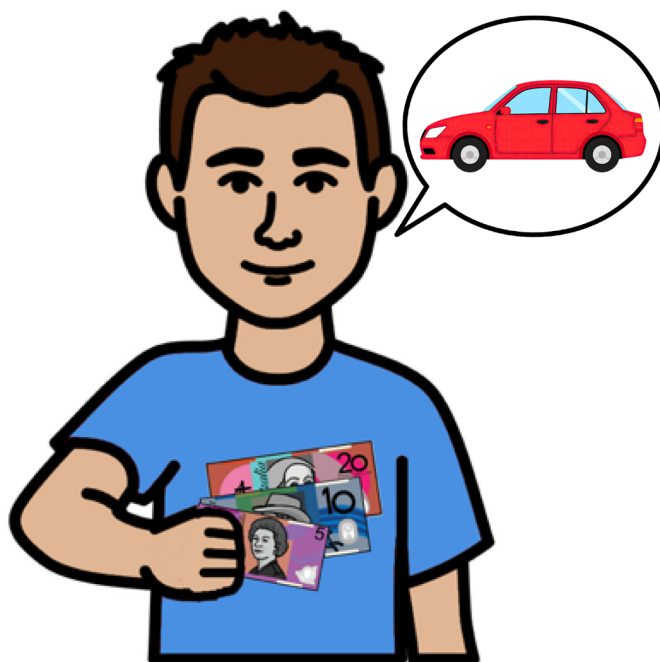


**Easy
Read**

How to get 20% off your vehicle registration



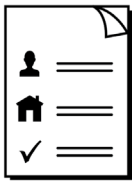
About this book



This book is from the Victorian Government.



This is an Easy Read book.



Easy Read uses simple words and pictures.



We add a star before and after ***hard words***.

Then we explain what the words mean.



You can ask someone to help you read and understand this book.

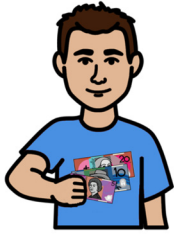


For more information, visit the
Service Victoria website.



Website [Service Victoria](https://service.vic.gov.au)
service.vic.gov.au

20% off your vehicle registration

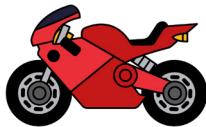


20% off your vehicle registration means people in Victoria can get some of their registration payment back from the government.

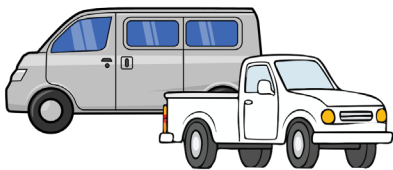


A vehicle might be

- a car



- a motorbike



- a van or ute.



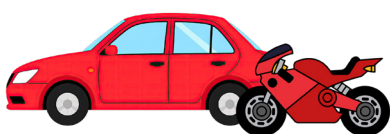
Registration means the car gets a licence plate and number, so people know the car is owned by a person or business.



The money back is for registrations paid from **1 July 2025 to 30 June 2026**.



The 20% off program starts on **1 June 2026** and ends on **31 August 2026**.



You can apply for up to **2** vehicles in your name.



Vehicles owned by organisations cannot apply for 20% off.



Where to apply for the rebate

You apply using the Service Victoria app or Service Victoria website.



You must have an account before you apply.

How to sign up for an account



Go to the

- Service Victoria app

or



- [Service Victoria website](https://service.vic.gov.au/Account)
service.vic.gov.au/Account

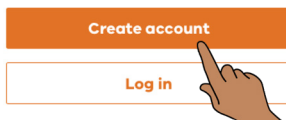


Enter your

- email address



- first and last name.



Click **Create account**.



A security code will be sent to your email.

Type the security code into the account page.



Make a 6 ***digit*** password.

Digits can be letters or numbers.



Log in to your account with your
email address and password.

After you have made an account, you can log
in at any time using the same email address
and password.

What you need



Have these things ready when you apply.

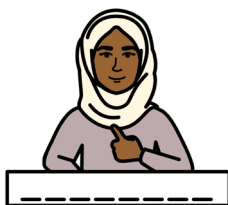


Your ***vehicle registration number***.

This means the numbers and letters on the vehicle's number plate.



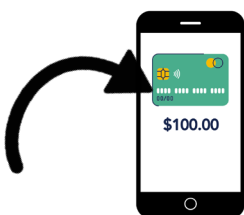
Your Victorian driver licence number or VicRoads customer number.



Your full name.



Your Australian bank account details.

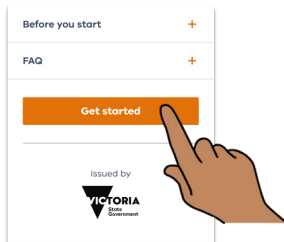


The money will go into this bank account.

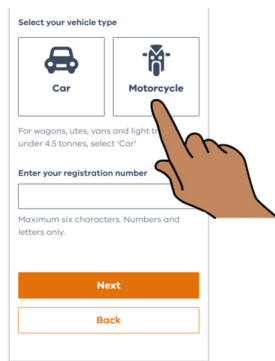
How to apply for 20% off



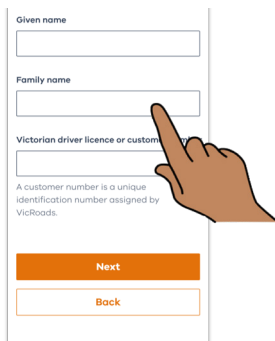
Choose **20% off rego** in the Service Victoria app or on the website.



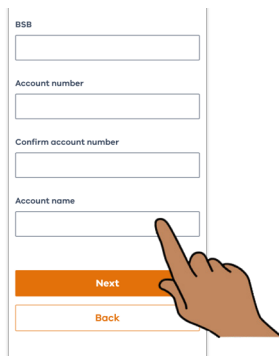
Choose **Get started**.



Choose your **vehicle type** and enter your **registration number**.



Enter your **name** and **licence number**.



Enter your **bank details**.



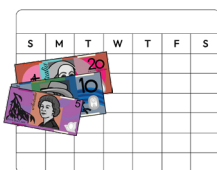
Check your details and choose **Submit**.



You will get an email to say we got your application.



When you have paid your registration to VicRoads, we will process your application.

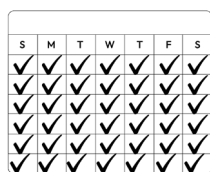


You can still apply if you pay in ***instalments***.

Instalments means small payments.

For example, every 3 or 6 months.

When you get the money



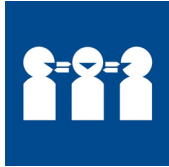
Most payments are made within 30 days.



If you paid your registration after the 20% program started, it could take longer to get paid.



Please be patient.



Ways to get help

Help in your language

There are numbers you can call to talk to an interpreter in your language.

Cantonese

Call 03 9280 3110

Mandarin

Call 03 9280 3111

Vietnamese

Call 03 9280 3112

Arabic

Call 03 9280 3113

Greek

Call 03 9280 3114

Italian

Call 03 9280 3115



Punjabi

Call 03 9280 3116

Hindi

Call 03 9280 3117

Tagalog

Call 03 9280 3118

Turkish

Call 03 9280 3119

The interpreter can help you



- download the Service Victoria app

- create a Service Victoria account



- understand the application steps



- apply online.

Help online



You can send us a message online anytime.

Website [Send an online message](https://service.vic.gov.au/message)
service.vic.gov.au/message



Go to the Service Victoria website
for information.

Website [Service Victoria website](https://service.vic.gov.au/rego-rebate)
service.vic.gov.au/rego-rebate

Help to download the app



You can use this QR code to download the Service Victoria app on your phone.



Use the camera on your phone.



Before you take a picture, click the link on your phone.



Download the app.



You can ask someone you trust to help you.

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For more information, please visit [Easy Read Australia](https://www.easyreadaust.com.au)

www.easyreadaust.com.au

Contact the Department using live chat or the webform at

<https://service.vic.gov.au/contact/send-us-a-message>

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